



Site Internet : [www.camping-dordogne.info](http://www.camping-dordogne.info)

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## GENERAL TERMS OF SALE

Ranking Decision (Article D.332-2 to D.332-4 of the Tourism Code) July 31, 2015- 3-star category - 64 locations - siret: 878 100 585 R.C.S Bergerac

### **Article 1 - Scope of terms and conditions of sale**

These terms and conditions govern as of right all sales of stays made on the [www.camping-dordogne.info](http://www.camping-dordogne.info) website. They are an integral part of any contract between the campsite and its customers.

Each guest acknowledges that they have been aware of these terms and conditions prior to any booking of a stay, for themselves and anyone participating in the stay.

In accordance with the law in force, these general conditions are made available to any customer for informational purposes prior to the conclusion of any contract for the sale of stays. They can also be obtained by simple written request addressed to the school's headquarters.

### **Article 2 - Booking Conditions 2.1 Price and Settlement**

The price of stays is shown in euros, including VAT. The customer's attention is drawn to the fact that the price of the stay tax is not included and that the application fee is included.

For camping site reservations: All rentals are nominative and cannot be transferred. The rental becomes effective only with our agreement and after receiving the total amount of the stay and booking fees..

For rental bookings: All rentals are nominal and cannot be transferred. The rental becomes effective only with our agreement and after receiving the total amount of the stay and booking fee.

Down payment: a down payment of 30% of the total amount of the stay will be requested at the booking.

For any unreported delays, the rental/location becomes available 4 hours after the arrival date mentioned on the booking contract. After this time, and in the absence of a written message, the booking will be void and the deposit will remain acquired at the campsite management.

### **2.2 Booking change**

No reductions will be made in the event of delayed arrival or early departure.

### **2.3 Cancellation**

Any bookings not sold in accordance with the terms and conditions of sale will be cancelled. For any cancellation that has reached more than 2 months before the start date of stay, the deposit will be returned. Between 2 months and 2 weeks, the sums paid will be acquired. Less than 15 days before the arrival date, the total amount will be requested.. **Exception season 2021 (covid19): For any cancellation due to border closures, administrative closure of the campsite or reconfinement, the sums paid will be refunded or validated in the form of having to use in the year 2022.**

### **2.4 Retraction**

The legal provisions relating to the right of withdrawal in the case of distance selling under the Consumer Code do not apply to tourism benefits (Article L.121-20-4 of the Consumer Code).

Thus, for any order of a stay with the campsite, the customer does not benefit from any right of withdrawal.

### **Article 3 - How the stay 3.1 Arrivals and Departures**

Rentals and camping: arrivals are from 3pm, departures are made before 10am, 0h, any day of the week.

### **3.2 Caution**

You will be asked for a deposit of 150 euros per accommodation on the day of your arrival. It will be refunded on the day of your departure, during the opening hours of the checkout, after a state of affairs. The billing for possible damage will be added to the price of the stay as well as the cleaning if you do not leave the accommodation in a state of perfect cleanliness. If you are unable to attend the state of the premises, the deposit will be returned to you by mail.

### 3.3 Departure

Any key return or release of the site after 10a.m. 0 results in an additional night's billing. Any extension of stay must be made **at least 24 hours before the** scheduled departure date.

### 3.4 Animals

Animals are not allowed inside rentals. They are accepted on a bare site under certain conditions: - up-to-date vaccines (including rabies) - kept on a leash - have their needs done outside the campsite and collect their droppings.

### 3.5 Internal Rules

As required by law, you must adhere to our internal by-law, filed at the prefecture, posted at our reception and a copy of which will be given to you upon request.

#### **Article 4 - Responsibility**

The Camping disclaims any responsibility for any damage to the camper-caravanner's equipment, which would be of its own doing; insurance for your liability equipment is mandatory (FFCC, ANWB, ADAC...).

#### **Article 5 - Applicable law**

These terms and conditions are subject to French law and any dispute relating to their application falls within the jurisdiction of the High Court or the Commercial Court of PERIGUEUX..